



Disc won't install?

Try these 2 steps...

#1 Be sure that you have the following system requirements on your computer: If you have **WINDOWS...**

- ☑ Intel® Pentium® 4, Intel Centrino®, Intel Xeon®, or Intel Core™ Duo (or compatible) processor
- ☑ Microsoft® Windows® XP with Service Pack 2 or Windows Vista™ Home Premium, Business, Ultimate, or Enterprise (certified for 32-bit editions)
- ☑ 512MB of RAM
- ☑ 1GB of available hard-disk space (additional free space required during installation)
- ☑ 1,024x768 monitor resolution with 16-bit video card
- ☑ DVD-ROM drive
- ☑ Internet or phone connection required for product activation
- ☑ Broadband Internet connection required for Adobe Stock Photos* and other services

If you have **MACINTOSH...**

- ☑ PowerPC® G4 or G5 or multicore Intel® processor
- ☑ Mac OS X v10.4.8–10.5 (Leopard)
- ☑ 512MB of RAM
- ☑ 1.4GB of available hard-disk space (additional free space required during installation)
- ☑ 1,024x768 monitor resolution with 16-bit video card
- ☑ DVD-ROM drive
- ☑ Internet or phone connection required for product activation
- ☑ Broadband Internet connection required for Adobe Stock Photos* and other services

#2 Install the program from the disc provided.

The unique code (listed on the front of the disc) will **ONLY** work with the program on this disc. The code will **NOT work** with a program that has been downloaded from the internet. First, un-install any previous versions. Next, use this link to clean up any beta and pre-release installations :

<http://www.adobe.com/support/contact/cs3clean.html>

Click on the link for either Windows or Mac

English/Japanese

Download the Adobe CS3Clean Script for Windows (ZIP, 978 KB)

Download the Adobe CS3Clean Script for Macintosh (DMG, 251 KB)

Help!

Still having trouble? Submit a help ticket!

Log on to your class, click on "Technical Support" on the left side of the screen, click on the "FVLS Support Center" link, then click on the "Submit a Ticket" link.

Be sure to notify your teacher immediately that you have submitted a help ticket!